

Help Now:

- **Emergencies:** Please dial 9-1-1
- **Immediate Needs:** Call 2-1-1
- **Emergency Shelter:** Call 2-1-1 or you can Locate options by zip code by visiting the www.redcross.org/local/me-nh-vt/get-help.html or by texting SHELTER and your zip code (for example, "SHELTER 01234") to 4FEMA (43362). For Spanish text REFUGIO and your zip code. Standard text message rates apply. You can also download the [FEMA Mobile App](#) to find open shelters.
- **General Assistance Housing Program (Hotel or Motel) for Catastrophic Need:** Call 1-800-775-0506
- **Mental Health Supports:** Call 988
- **Road Closures:** visit www.newengland511.org
- **Support for disabled individuals:** Visit [disabilities, or access and functional needs](#)
- **Support for farmers:** connect with technical, legal or financial assistance or to a counselor or trained peer; [Home | FarmFirst](#)
- **FEMA Individual Assistance support contact:** Sam Harvey, 202-765-9101 or Samuel.Harvey@fema.dhs.gov

Housing:

**Varying eligibility requirements apply*

If you have sustained damage to your home or business, FEMA recommends that you begin whatever work you can to clean up and repair that damage. Document the work that you are doing, take pictures, and save any receipts. You can use all that documentation to submit claims when FEMA funding does become available.

Repair or Replace housing through FEMA: visit www.disasterassistance.gov or call 1-800-621-3362

- Must be a U.S. citizen, non-citizen national, or qualified non-citizen.
- FEMA must be able to verify the applicant's identity.
- The applicant's insurance, or other forms of disaster assistance received, cannot meet their disaster-caused needs.
- The applicant's necessary expenses and serious needs are directly caused by a declared disaster.
- Applicants must be able to establish they occupied the disaster-damaged home as their primary residence to be considered for Personal Property Assistance, Moving and Storage Assistance, Assistance for Miscellaneous Items, Clean and Sanitize Assistance, Critical Needs Assistance, and Group Flood Insurance Policy.

FEMA Funding Includes the following:

- **Rental Assistance:** Financial assistance to rent temporary housing while disaster-caused repairs are made to your primary residence, or while transitioning to permanent housing.
 - Home is unlivable as a result of the disaster.
 - Who agrees to relocate.
 - Whose housing needs are not covered by insurance.
- **Lodging Expense Reimbursement:** Financial assistance reimbursement for short-term lodging expenses.
 - Primary home is destroyed or is unlivable as a result of major damage caused by the disaster.

- No other practical temporary housing options available within a reasonable commuting distance due to a lack of available rental resources.
- **Home Repair:** Financial assistance for homeowners to repair uninsured home damage caused by the disaster. The assistance is intended to repair the home to a safe, sanitary, and functioning living condition.
 - Primary residence is determined to be uninhabitable after a FEMA inspection.
 - Housing need not covered by insurance.
- **Home Replacement:** Financial assistance for homeowners who must replace or rebuild their primary residence as a result of the disaster.
 - Primary residence is determined to be uninhabitable after a FEMA inspection.
 - Housing need not covered by insurance.
- **Clean and Removal:** Financial assistance for services to remove contaminants and disinfect surface areas of the home affected by floodwater.
- **Moving and Storage Expenses:** Financial assistance to temporarily move and store personal property from the damaged primary residence while repairs are made. Assistance may also be provided for moving essential household goods to a new primary residence.
- **Other funds for flood related expenses:** visit for [other uninsured or under-insured disaster-caused expenses and serious needs.](#)
- **Cleaning Up After the Flood**
 - [How to Safely Pump Out Basements](#)
 - [Returning to Your Home or Business and Cleaning Up](#)
 - [Flooded Homes Cleanup Guidance](#)
- **Water and Sewer**
 - [Boil Water and Do Not Drink Notices](#)
 - [Guidance on Septic and Onsite Wastewater Systems after Flooding](#)
 - [After a Flood: Drinking Water Guidance](#)

Food, Water, Necessities:

**Varying eligibility requirements apply*

- **Locate a food shelf:** visit www.vtfoodbank.org/agency-locator or call 1-800-585-2265
- **General Food Assistance (3 Squares):** Apply [here](#) or call 1-800-479-6151
 - Households with income 185% or less of FPL, households with children who get the [VT Earned Income Tax Credit](#).
 - Current 3 Squares Vermont recipients that experienced a loss, please call 1-800-479-6151.
- **Families and Infants up to 5 years old (WIC):** visit healthvermont.gov/family/wic or call 802-863-7200

You may be eligible:

- If you are a Vermont resident and are pregnant, have an infant up to 6 months old or you are breastfeeding/chestfeeding an infant up to 12 months old
- Meet income guidelines OR participate in 3SquaresVT (SNAP), Medicaid, TANF (Temporary Assistance for Needy Families) or Families with Dependent Children program.
- July WIC food benefits that were lost due to flooding can be replaced by contacting your local WIC office. Ready to Feed formula can also be issued to families with compromised access to water supply (town or well).

- **Vermonters 60 and Older (Meals on Wheels):** Call helpline at 1-800-642-5119
 - Any person age 60 or over and is unable to obtain or prepare meals on a temporary or permanent basis due to a physical, mental or cognitive condition.
- **Vermonters under 60 with chronic conditions or disability (Meals on Wheels):** visit vcil.org/services/meals-on-wheels/ or call (802) 224-1823.
 - Eligible applicants include individuals under 60 with chronic conditions or disability
- **Commodity Supplemental Food Program:** contact the Vermont Foodbank 1-800-214-4648 or visit [CSFP - Vermont Foodbank \(vtfoodbank.org\)](http://CSFP - Vermont Foodbank (vtfoodbank.org))
 - Eligible are adults over age 60 who are at or below 130% of the federal poverty level.
 - Age and income are self-attestation.
- **Medicaid and Prescription Help:** visit www.info.healthconnect.vermont.gov/find-local-help or call 855-899-9600
- **American Red Cross:** visit www.redcross.org/local/me-nh-vt/get-help.html or call 855-891-7325
- **Disaster-related Medical and Dental Expenses:** visit www.disasterassistance.gov or call 1-800-621-3362

Lost Job or Financial Hardship:

- **Lost Job – claim unemployment:** visit labor.vermont.gov/unemployment-insurance or call 877-214-3330
 - no longer has a job or a place to work; or
 - cannot reach the place of work; or
 - cannot work due to damage to the place of work; or
 - cannot work because of an injury caused by the disaster.
- **Vermont Childcare Helpline VT:** 1-800-649-2642
- **Energy Assistance:** 1-800-775-0516
- **Damage to an essential vehicle:** visit www.disasterassistance.gov or call 1-800-621-3362
- **Disaster-related funeral and burial expenses:** visit www.disasterassistance.gov or call 1-800-621-3362
- **Disaster-related child-care expenses:** visit www.disasterassistance.gov or call 1-800-621-3362
- **Petroleum Cleanup Fund:** Uninsured costs for cleanup of **releases from petroleum storage tanks** are eligible for reimbursement from the Petroleum Cleanup Fund. The release must be reported to the Spill Program through the **Haz Mat Hotline at 800-641-5005** so that the necessary work can be coordinated.

Business Assistance:

- **Physical Damage to Business:** Loan of up to \$2 million to qualified businesses or most private nonprofit organizations visit disasterloanassistance.sba.gov/ela/s/ or call 1-800-659-2955
 - Eligibility:
 - A business of any size or most private nonprofit organizations;
 - Located in a declared disaster area and have incurred damage during the disaster
 - May be used for the repair or replacement of the following:
 - Real property
 - Machinery
 - Equipment
 - Fixtures
 - Inventory
 - Leasehold improvements
- **Economic Damage Assistance:** visit disasterloanassistance.sba.gov/ela/s/ or call 1-800-659-2955 for:
 - Small Business

- Small agricultural cooperative
- Most private nonprofit organizations

Agriculture Assistance:

For Farm Related Assistance, email: agr.floodresponse@vermont.gov | Phone – 802-828-5667

Farmer Emergency Fund: visit www.nofavt.org/farmer-emergency-fund or call (802) 434-4122

- **Covers Vermont farms who've incurred any of the below damages due to a declared disaster:**
 - Crop failure
 - Extreme weather
 - Flooding
 - Fire
 - Barn collapse
 - Financial hardship as the price of organic milk continues to drop

Emergency Loans: visit www.vtfarmfund.org/emergency-loan or call 802-560-3099

- Qualifying applicants must be Vermont farmers or food producers who have suffered a devastating loss due to an unexpected natural disaster that puts their farm or farming career in danger and covers the below:
 - Buildings
 - Animals
 - Equipment
 - Greenhouses
 - Hay fields

USDA Disaster Assistance: visit <https://www.fsa.usda.gov/programs-and-services/disaster-assistance-program/index> or by calling (855) 794-3676

Covers:

- Livestock Damages
- Financial Damage
- Farmland Damage
- Crop Losses

Volunteer or Donate

- **Vermont Community Foundation** – call (802) 388-3355
- **VT Flood Response and Recovery Fund:** visit [VT Flood Response \(vermontcf.org\)](http://vermontcf.org)
- **United Way** – there are local United Ways serving every region of the state - visit [United Ways in Vermont | United Way Worldwide](#)
- **American Red Cross Northern New England Region** – call (800) 464-6692 or visit [American Red Cross | Help Those Affected by Disasters](#)
- **Vermont Food Bank:** call 1-800-585-2265; [Donate Today \(nokidhungry.org\)](http://nokidhungry.org)
- **Volunteers can sign up here:** visit [Volunteers Register | Vermont.gov](#)
- **Vermont Farm Fund:** [Center for an Agricultural Economy \(hardwickagriculture.org\)](http://hardwickagriculture.org)
- **Businesses offering support:** please email Monica.Hutt@vermont.gov and Victoria.biondolillo@vermont.gov

